



Most Frequently Asked Questions about Sponsorship Funds

1. How is Watoto Sponsorship different to other sponsorship programs?

Watoto provides holistic care to orphaned and abandoned children, and vulnerable women. Holistic care costs more than care in institutional settings or support in an existing family. Due to the high cost of housing maintenance, food, education and healthcare, several sponsors are needed to cover the total cost of sponsorship per child or mother. Thank you for your continued generosity.

2. What percentage of my payment goes directly to sponsorship?

90%

3. What is the % breakdown for care given?

Sponsorship costs are allocated between children, mothers and teachers

Cost of Caring for:	Child
Child Development	34%
Homecare	26%
Medical	8%
Pastoral Care	3%
Program Delivery	14%
Support Office Admin	10%
Contingency	2.5%
Sustainability	2.5%
Total	100%

4. Can I have a refund on my sponsorship payment?

Donations and sponsorship payments are NON-REFUNDABLE for all transactions once payment information is provided and the funds are remitted.

If you choose to cancel future payments, please contact your regional office email and phone number. Notice to cancel future sponsorship payments must be made seven days prior to the payment due date. If payments are processed beyond the agreed stop date, Watoto agrees to make the refund by reversing the transaction through our bank or the payment service provider. The charges for the refund would be borne by Watoto in case of wrong deductions or error transactions.